Conclusion

Overall, the data in this survey is positive. The admissions process, housing and student union were generally rated highly. The teaching, library and computing facilities also scored very positively, even if they did generate a lot of negative feedback in the additional comments. A possible reason is that these areas are of high importance to UCL students and are therefore likely to elicit stronger comments.

Although a large proportion of the additional comments were negative, only about a quarter of respondents left any comments. Furthermore, many of the comments were constructive in nature and mixed complaints with praise.